

State of WDA 2



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Workforce Development Area 2

- Counties covered (Milwaukee)
- Offices Locations: South Chase, NW Burleigh, NE MLK, and West Allis
 - VRC = 35 positions (6 vacancies)
 - VRC – Advanced = 1 position
 - CCC = 12 positions
 - E & T (Business Services Consultant) = 3 project positions
 - WDA Director = 1 position
 - VR Supervisor = 3 positions

WDA 2 Dashboard

- 2013-2014 Annual Rehabilitation Goal= 659
 - Obtained 673/102.1% of goal/ 100% FFY elapsed
- 2014-2015 Annual Rehabilitation Goal = 812
 - Obtained 58 /7.1% of goal/11.23% of FFY elapsed
- Return on Investment: FFY14 = 200%
- Wage Information: FFY14 = average \$12.26/hour, 28.16 hours/wk
- Funded Plans: FFY14= 3,429 New IPEs in FFY14 = 1,591
- Waiting List Information: 58 consumers in Category 2, 37 in Category 3

Performance Indicators

- Rehabilitation Rate
 - Goal = 55.8%
 - WDA 2: FFY 14 = 60.4%, FFY15 = 49.2%
 - State Average: FFY14 = 60.9% , FFY15 = 63%
- 30 day contacts
 - Goal= 90%
 - WDA 2: 90.9% (4,402)
 - State Average: 90.4%
- Eligibilities within 60 days
 - Goal= 90%
 - WDA 2: FFY14 = 92.38%, FFY15 = 88.82%
 - State Average: FFY14 = 95.5%, FFY15 = 95.87%

Performance Indicators

- IPEs completed within 90 days
 - Goal = 90%
 - WDA 2: FFY14 = 85.3%, FFY15 = 82.3%
 - State Average: FFY14 = 91.4%, FFY15 = 91.7%
- Minority Service Rate
 - Goal = minimum of 80%
 - WDA 2: FFY14 = 66.90%, FFY15 = 74.42%
 - State Average: FFY14 = 72.9%, FFY15 = 67.48%
- Difference Between Self Supporting at Application/Closure
 - Goal = minimum of 53%
 - WDA 2: FFY14 = 73.25%, FFY15 = 79.31%
 - State Average: FFY14 = 65.2%, FFY15 = 66.89%

Service Provider Network

- Challenges Related to capacity for benefits counseling, job development, assistive tech assessments...others?
 - Capacity issue related to supported employment
 - Weekly Monday morning meetings in the WDA with job development service providers, led by the DVR WDA 2 BSC Team, that involve a teleconference touch base to share new business service developments, job leads, and to encourage providers to share leads with one another with the end goal toward increasing successful employment outcomes for the WDA.
 - Milwaukee Wraparound Pilot
 - Junior Achievement (Financial Literacy Pilot)

Business Outreach Activities

- FFY 14 WDA 2 BSC Team Performance
 - FFY 13 & 14 business outreach to over 800 employers in the Milwaukee Metropolitan Area
 - 101 new hires
 - 84 internships/temporary work experiences
 - 59 OJTS
- Place and Train
 - Walgreens
 - Wheaton Franciscan Healthcare
 - Froedtert Health Systems
 - Marriott Hotels

Supported Employment and Customized Employment – WDA 2

- FFY 14 & FFY 15 Expenditures = \$215,108
- Individual Placement and Support (IPS)
 - Evidenced-based practice model of supported employment for individuals with severe and persistent mental illness.
 - IPS model involves a team approach involving an Employment Specialist and a DVR Counselor becoming a part of a mental health treatment team, with employment becoming a focus of mental health services.
 - IPS expanded to Milwaukee County in FFY 14.