

DVR Bureau of Management Services Update



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Disability Employment Initiative (DEI)

- Improve education, training, and employability of people with disabilities in American Job Centers.
 - Funded by:
 - DOL - Employment & Training Administration (ETA)
 - DOL - Office of Disability Employment Policy (ODEP)
- DEI Objectives:
 - Expand access for PWD to services in Job Centers (JC)
 - Increase successful outcomes for PWD through JC

Disability Employment Initiative (DEI)

- DVR/DET Collaborative Agreement
 - DVR provides
 - Technical assistance and consultation
 - Program coordination via project staff hired
 - To help address issues & challenges with local implementation
 - To facilitate achievement of strategic approaches/deliverables
 - To facilitate training/connections to resources critical to success

Disability Employment Initiative (DEI)

- Strategic Service Delivery Components (Deliverables):
 1. Integrated Resource Teams (IRT)
 - Representatives from different programs/systems work together for the benefit and support of the job seeker
 - Local collaboration across employment programs to meet individual needs
 - Collaboration with CBOs for wrap around services
 - Community of practice website

Disability Employment Initiative (DEI)

- Strategic Service Delivery Components (Deliverables):
 - 2) Asset Development
 - Approaches/Strategies to build longer term economic self-sufficiency
 - Work incentive benefits counseling
 - Financial Literacy training
 - Self-directed benefit & resource accounts (IDAs)

Disability Employment Initiative (DEI)

- Strategic Service Delivery Components (Deliverables):
 - 3) Partnership & Collaboration
 - Coordination with a variety of partners that impact PWD (adults) successful participation in education, training, and employment opportunities
 - Identify policies & procedures that support cross-agency collaboration, co-enrollment, other programmatic efficiencies
 - Train Job Center staff and partners on cross program service delivery
 - Partnerships - DVR, DOC, WDVA, WIA, Wagner-Peyser, CBOs, etc.

Disability Employment Initiative (DEI)

- Strategic Service Delivery Components (Deliverables):
 - 4) Ticket to Work/Partnership Plus agreements with DVR
 - Beneficiary over-payments
 - Benefits counseling, job retention, job advancement
 - A means to sustainability

Procurement Process for Services of Hearing Officers

- Request for Bid format
 - Modeled approach after Virginia VR
- Selection of Hearing Officers
 - Impartial hearings
 - Evidentiary hearings (Randolph Sheppard Act)
- Establishing a List of Mediators*
- RFB will outline:
 - What and how we pay
 - Expectations & Deliverables
 - Necessary Qualifications

Procurement Process for Services of Hearing Officers



- Development of a Regional Approach
 - Minimum 4 regions
 - Regions based on appeal activity in last FFY
- Assure sufficient number hearing officers per region

Procurement Process for Services of Hearing Officers

- WRC participation
 - Scoring process
 - Bidder qualifications
 - Possible interview process with benchmarks
 - Approval process
 - Final Selection

Procurement Process for Services of Hearing Officers

- Anticipated Timeline
 - 11/4 – Bid posted
 - 11/8 - Deadline for questions
 - 11/11 - Post Answers to Questions
 - 11/15 - Bids Due
 - 11/25 – Bid Reviews
 - 12/6 – Announce Awards
 - 1/1 – Award period begins

DVR Information Center



- Evolution of current “DVR Knowledgebase”
- Need improved searchability
- Moving to a web based system
- Utilizes DWD’s access to *Google Search Appliance*