

## What to do if a consumer is BOND

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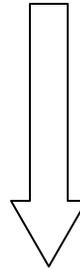
**What group is my consumer in?** *If your consumer is not sure if they are in BOND or what group they are in have them call 1-877-726-6309 or 1-877-726-6390 (TTY). NOTE: Only SSDI consumer can be in BOND. If your consumer is not in BOND treat as normal SSI/SSDI case.*

**T22**



This group gets enhanced services from a EWIC (Enhanced Work Incentive Counselor) that acts as a case manager before and after DVR services. The consumer should already be working with their EWIC when they come to DVR. The EWIC should be invited to as many meeting as possible including intake and IPE. They can attend by phone if needed. The consumer is provided a benefit analysis funded by BOND by a EWIC trained in BOND so do not pay for a benefit analysis as it will not be valid. If your consumer is unsure who their EWIC/Case Manager is but knows they are in BOND and in the T22 group have them call 1-866-278-6440.

**T21 & T1**



These two groups are provided a free benefit analysis funded by BOND by a WIC (Work Incentive Counselor) trained in BOND. They may have already received this service before coming to DVR. If not they will need to call 1-866-278-6440 to be assigned to a WIC. **DO NOT PAY FOR AN ANALYSIS AS IT WILL BE INVALID SINCE THEY ARE IN BOND!** They do not get a case manager or ongoing support like the T22 group does.

**C1 & C2**



These two groups are control groups and get no special services and can be treated just like regular DVR SSI/SSDI consumers.